

Outcomes (FOI / EIR)	Total 2009	Total 2010	Total 2011	Total 2012	Total 2013	1st Qtr 2013	2nd Qtr. 2013	3rd Qtr. 2013	4th Qtr. 2013
Number of requests where all information requested has been provided	441	506	624	559	784	166	176	217	225
Number of requests where part of the information requested has been provided (*includes requests where part of the information was refused as the costs would exceed the appropriate limit)	59	78	103	122	83	21	21	22	19
Number of requests where the applicant has been informed that the information requested is not held (advice and assistance provided)	17	10	19	22	38	10	8	7	13
Number of requests withdrawn by applicant	14	19	16	20	11	8	0	1	2
Number of requests refused as they were considered vexatious	0	0	0	1	0	0	0	0	0
Number of requests refused as they were considered repeated	0	0	0	2	1	1	0	0	0
Number of requests refused in full as the costs would exceed the appropriate limit (see above*)	2	14	34	51	23	7	7	4	5
Number of requests refused in full	40	36	70	118	100	25	37	23	15
Number of request on hold at time of compiling statistics awaiting response from applicant (clarification)	Info. not included in previous reports			17	13	4	3	3	3
Number of requests outstanding at time of compiling statistics				17	38	14	9	9	6